

Protect the vulnerable with Brite's APS solutions

Streamline Operations, Elevate Client Service, Maximize Efficiency.

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Modernize your APS system with Brite's cutting-edge Enlite solution

Over 70% of U.S. states are stuck using the same old legacy software for managing Medicaid, aging services, and APS. Adult Protective Services (APS) programs across the country are grappling with the limitations of legacy case management systems that no longer align with modern service delivery needs. Originally designed in the 1990s or early 2000s, these outdated platforms continue to hinder the operational efficiency, data accuracy, and interoperability critical to safeguarding vulnerable adults.

Drawbacks of Legacy APS Systems includes Siloed Systems, Limited Reporting & Insights, Inefficient Workflows and Manual Processes, Aging Technology and Vendor Instability.



Brite's Enlite Solution

Enlite, Brite Systems' Salesforce-powered platform, is a highly flexible solution uniquely suited for aging-related services. Its Adult Protective Services (APS) case management component helps caregivers and agencies collaborate to meet the specialized needs of vulnerable seniors, individuals with disabilities, and survivors of crime. This powerful, cloud-based system integrates seamlessly with local, state, and federal systems, enhancing the quality of life for both the citizens served and the agency partners. Brite's APS solutions are dedicated to safeguarding vulnerable adults from abuse, neglect, and exploitation. We equip agencies with robust tools for case management, investigation, and reporting—designed to boost responsiveness and effectiveness. With Brite, agencies can ensure the safety and well-being of at-risk adults, helping to build a secure and supportive community.

Our Enlite APS solution Offerings

- End to end service delivery
- Case management solution
- NAMRS Report
- Mobile Enablement
- Security & Risk Mitigation
- Dashboard
- Integration
- 24/7 Support Services

Aging Agencies Using Legacy Systems – Don't Fall Behind on These Mandates!

At Brite, we understand that managing the mandates faced by Adult Protective Services (APS) agencies is exceedingly difficult with legacy systems. That's why we've developed a cutting-edge APS solution built on the Salesforce platform to streamline the entire case management process. Our solution not only simplifies the reporting and investigation phases but also ensures that vulnerable adults receive the necessary protection and services. The transformation towards modern IT systems in aging services is not just a choice, but a necessity. With new federal and state regulations, aging agencies need to act now to avoid falling behind. Here are the key mandates driving this change:



Federal APS Regulations (2024)

Starting in June 2024, the Administration for Community Living (ACL) introduced mandatory federal regulations for APS programs. Agencies must ensure timely responses, online reporting options, and standardized data collection. Legacy systems can't keep up with these requirements, leading to compliance risks.



Medicaid HCBS Regulations

The 2014 CMS HCBS Final Rule emphasizes Conflict-Free Case Management (CFCM) and person-centered planning. Legacy systems struggle to manage roles, care plans, and assessments effectively, which impacts compliance with these standards.



Older Americans Act (OAA) & State Aging Plans

The OAA requires agencies to improve service delivery and prioritize senior needs. Modern IT systems are essential for efficient service tracking, data reporting, and better coordination between programs – a must to meet OAA goals.



Electronic Visit Verification (EVV) Mandate:

Under the 21st Century Cures Act, Medicaid personal care and home health services must use EVV to track service visits. Integrating EVV with case management systems is crucial for tracking real-time service delivery, something older systems are ill-equipped for

Revolutionizing Case Management for Adult Protective Services

– Report Intake Collect abuse reports via web, hotline, or referrals from local/state organizations.
+ Screening & Case Assignment
+ Investigation & Documentation
+ Service Plan Development

- + Service Monitoring
- + Supervisor Review & Closure
- + Dashboards & Prioritization
- + Built-in Reports & Analytics

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Brite Systems was an excellent partner to DRCOG as we built our new client (aging) management system. They were responsive, collaborative, and enthusiastic every step of the way. We were particularly impressed with the depth of their knowledge and extensive skillset, which they applied to our complicated requirements. Their commitment to the project showed when we hit setbacks, and they worked even harder without complaint. We are excited to work on more projects with this incredibly dedicated team!

Denver Regional Council of Governments (DRCOG)

Director

Why Agencies Choose Brite ?

TAILORED TO APS REQUIREMENTS

Offers specialized workflows, forms, and templates

SEAMLESS INTEGRATION

Integrates with local, state, and federal systems

FASTER IMPLEMENTATION

Pre-configured features reduce time and risk

PROVEN SUCCESS

80% of Vermont's APS requirements met out-of-the- box

We Deliver Best Care Possible With Simplifying Data & Tracking. We are more than just a technology provider; we are your dedicated partner in the journey towards digital excellence. Our mission is to empower organizations with innovative solutions that drive efficiency, enhance productivity, and develop meaningful transformations. Brite Systems’ APS case management solution isn’t just about tracking cases; it’s about protecting lives and ensuring effective care for those who need it most.

Lead the Future with Brite’s APS

Artificial Intelligence (AI) is transforming how agencies handle case management, bringing efficiency, precision, and proactive decision-making to APS, aging services, and senior care management. Case managers create case plans based on possible outcomes. Whereas, AI can help to drive these plans with past data for personalized outcomes.

Digital Solutions for Health & Human Services

Enlite by Brite Systems is a digital transformation platform built for health and human services agencies. Powered by Salesforce, it enhances program efficiency, streamlines case management, and improves service delivery for aging-related and vulnerable populations. Enlite helps agencies like APS, AAA, and HCBS reduce complexity, empower staff, and deliver better outcomes.

Get Started Today!

Deliver better care with innovative solutions

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Receive huge benefits with our lifetime Plumbing Receive huge benefits with our lifetime Plumbing email address will be shown

CASE STUDY

Enhancing Senior Care in Denver: DRCOG’s Transformation with BRITE’s Enlite Solution

BLOGS

How Technology Is Transforming Senior Care Management in the U.S.

BLOGS

Enhancing Lives Through Technology: Brite’s Aging Solutions in Action

Optimize

Innovate

Transform

Federal Agencies

State Agencies

Non-Profit

Technologies

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